

**BUS STOP
INFRASTRUCTURE
SURVEYS**

**THE DATA YOUR
NETWORK NEEDS**

NATIONWIDE SURVEY & AUDITING SERVICES

for Bus Stops & Shelters

**Over
100,000
bus stop
surveys
to date**





Assisting authorities comply with the requirements of
Governments Network Accessibility Plan – NAP

Safety - Accessibility - Inclusivity



IMPROVE
INFRASTRUCTURE



BUILD BETTER
TRANSPORT NETWORKS



OPTIMISE YOUR
SPENDING



IMPROVE CUSTOMER
EXPERIENCE



INCREASE BUS
RIDERSHIP

Commencing 28th August 2026, all local transport authorities (LTAs) in England must publish an initial bus network accessibility plan (Bus NAP) by 1 April 2027.

Trueform provide a cost-effective, nationwide bus stop and shelter survey and auditing service to enable transport authorities to meet this requirement and gain a clear and comprehensive understanding of their bus stop infrastructure.

Every month, we undertake over 5,000 on-street audits for our customers. Our large, experienced team of auditors and administrators utilise the latest in computerised surveying software to provide accurate information and data on bus stop and shelters assets.

We provide a tailor-made range of services, ranging from a single individual stop or route assessment, through to full county / city wide reviews of all stops

and shelters. The choice is yours. Our audits deliver essential stop, shelter and stopping places data and insights to empower your decision-making and planning. Our customers can make informed decisions to optimise their budget spending, improve the quality, appeal, safety, accessibility and inclusivity of roadside infrastructure, enhancing the overall customer experience.

Our surveys have helped transport authorities and highways departments throughout the UK allocate their budgets efficiently, prioritising areas in need of attention.

WHY CHOOSE OUR AUDITS / SURVEYS?

Our many years of survey experience and expertise provide accurate data and insights necessary for you to action stop and shelter initiatives:

Infrastructure Assessment: Evaluate the status of bus shelters, bus stops, signage and associated footways, bus bays, carriageways, and line markings.

Funding Applications: Accurate data provision to support funding and budget negotiations, including bus improvement funding applications, such as Local Authority Bus Grants.

Accessibility & Inclusivity Compliance: Ensure your bus stops and shelters are fully accessible and meet all required statutory, mandatory legal and advisory compliance

Safety Compliance & Assurance: Ensure all public and road safety standards and compliance are met across all bus stops and shelters.

Passenger Information Provision: Ensure bus stop flag, timetable information, and other passenger service information is present and correct.

Maintenance Planning: Triage data, identify and prioritize required infrastructure maintenance works.

Structural Condition Report: Visual assessment of structural condition and safety

Electrical Inspection: Undertake electrical inspection and condition reporting on shelter mains power supply, lighting, solar panel functionality and RTPI displays

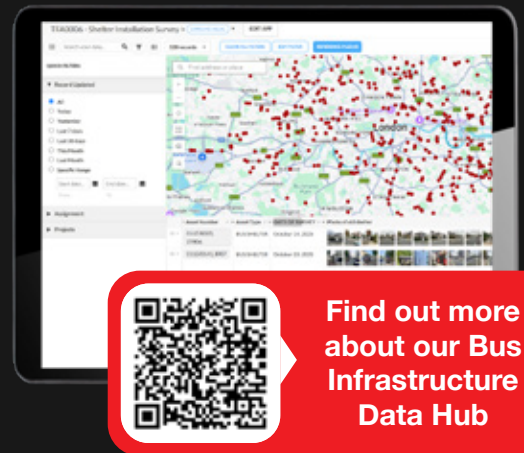
Crime and Disorder Surveys: Undertake analysis of local areas, enabling recommendations to be made as to glazing specifications and vandal resistance measures

Passenger / Boarder Numbers: Identify stop usage and passenger boarder numbers, to facilitate shelter size and amenity recommendations.



COMPUTERISED DATA COLLECTION

Our operatives utilise cutting-edge, specialist survey software and handheld tablets for optimised data collection. Our systems and processes ensure that our reports are delivered in a range of accessible formats which can seamlessly integrate into your data management systems.



REPORTS INCLUDE:

Detailed Stop & Shelter Survey Data: Supplied electronically, in a format fully compatible with your data systems (e.g. TRAMS, PowerBI, etc.).

Including:-

Photographic Evidence: Documenting conditions and any required repairs.

Detailed Recommendations: A range of clear, actionable steps for any improvements, maintenance, repair and upgrades that may be required.

trueform **BUS INFRASTRUCTURE DATA HUB**

- Bus infrastructure data capture system
- Provided data for statutory reporting (e.g.NAP)
- Enables priority investment targeting
- Live dashboards
- Geo-location photographic evidence
- All the data you need - in one place



Accuracy

Direct 'on street' data capture eliminates data input errors



Speed

Instantaneous, rapid data logging & efficient processing



Reporting

A range of data report formats for planning, finance, budgeting & action



Scale

Data ready for reporting & planning

Contact our sales office on **020 8561 4959**, email us at **sales@trueform.co.uk** or visit **www.trueformshelters.com** for more information on any of our services